
**What every property owner in the City of Philadelphia
should know about Alleys, Driveways and Retaining Walls**

YOUR RIGHTS AND OBLIGATIONS

Alleys, driveways and retaining walls are private property. They belong to you, the property owner; the City of Philadelphia does not own or maintain them. It is your responsibility to maintain them in a safe and sanitary condition.

The owners of all abutting properties, generally, have the right to use the entire length of an alley or driveway. (This is written in your deed.)

All costs for repairs or reconstruction to an alleyway or driveway are shared by those property owners having deed rights and otherwise for the use of said alleyways and driveways.

Even if only parts of an alley or driveway need repair, all responsible property owners must share the cost of the repair.

For information about City services, dial 3-1-1. | للحصول على معلومات عن خدمات مدينة فلادلفيا، اتصل بالرقم 3-1-1. | សម្រាប់ព័ត៌មានអំពីសេវាកម្មរបស់ទីក្រុង សូមទូរស័ព្ទលេខ 3-1-1 ។ | 欲了解市政服务方面的相关信息，请拨打3-1-1. | Pour toute information sur les services de la Ville, composer le 3-1-1. | 시에서 제공되는 서비스에 대한 정보를 원하시면, 3-1-1로 전화하세요. | За информацией о городских службах обращайтесь по тел. 3-1-1. | Para obtener información acerca de los servicios que brinda la ciudad, marque 3-1-1. | Để biết thêm thông tin về dịch vụ Thành Phố, xin gọi 3-1-1.

Interpreter services available. | خدمات الترجمة الشفهية متوفرة لدينا. | អាចទទួលបានសេវាកម្មអ្នកបកប្រែភាសា ។ | 提供口译服务 | Services d'interprétation disponibles. | 통역이 제공됩니다 | Предоставляются услуги устного переводчика. | Se brindan servicios de interpretación. | Có sẵn dịch vụ thông dịch.

**For All Streets
Department Services**

**Call the Streets Department's
Customer Affairs Unit
(215) 686-5560**



Cellular Phone call *FIX

- Trash & Recycling Collection
Recycling Hot Line
(215) 685-RECY(CLE)
(215) 685-7329
- Illegal Dumping/Clean-up
- Pothole and Street Repair
- Traffic Signals and Signs, for requests after 5pm, call 3-1-1
- Philadelphia More Beautiful Committee (PMBC)
- Streets & Walkways Education & Enforcement Program (SWEEP)
- Alley Lighting, for requests after 5pm, call 3-1-1
- Street Lighting, for requests after 5pm, call 3-1-1

All City Services: Call 3-1-1
Internet site: www.philadelphiastreet.com
Language interpretation services available.



The Honorable James Kenney
Mayor

Michael DiBerardinis
Managing Director

Michael A. Carroll, P.E.
Deputy Managing Director

STREETS DEPARTMENT



Carlton Williams
Streets Commissioner

Stephen Lorenz
Chief Highway Engineer

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and
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City of Philadelphia
Department of Streets
Highway Division